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Leankor Accessibility Conformance Report

Revised Section 508 Edition (Based on VPAT® Version 2.4Rev)

Name of Product/Version	Leankor V 1.300
Date of Change	August 2022 v1.0
Product Description	Natively built on the highly trusted and secure Salesforce platform, Leankor is an enterprise work and project management solution designed to help solve the challenges that come along with complex, large-scale projects.
Contact Information	info@leankor.com
Notes	<p>Additional Product Information</p> <p>Links to supportive or related technology accessibility documentation:</p> <ul style="list-style-type: none">SalesforceChromeWindowsMaciOSAndroid
Evaluation Methods Used	Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. The following operating system, browsers, toolsets, and screen readers are used for evaluation: Windows 10, JAWS/Chrome, NVDA/Firefox, manual accessibility testing, and keyboard testing with visual focus.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Partially Supports</p>	<ol style="list-style-type: none"> 1) The images provided within Leankor have a meaningful alternative (alt) text description. 2) Nonrelevant or decorative images have null alt attributes or are inserted as a background image. 3) Form button controls have descriptive values, and form inputs have proper text labels. 4) Leankor does not use CAPTCHA for any content access.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Not Applicable</p>	<p>Leankor does not include pre-recorded audio-only or video-only as a standard default functionality.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	A does not include pre-recorded audio or video as a standard default functionality.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Leankor does not include any audio description or time-based media alternative for any of the pre-recorded video content provided as part of the standard functionality.
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p>	Partially Supports	Leankor contains semantic markup (headings, lists, etc.) to designate headings and emphasize text. Headings and WAI-ARIA

Criteria	Conformance Level	Remarks and Explanations
<p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>landmarks, identity, role, operation, and state are used to help convey the presentation to assistive technologies.</p> <p>A descriptive text is used to indicate the various types of content and controls, and the relationships between them. The form label elements are correctly associated and placed in line with the form fields.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>Leankor is developed in a meaningful and correct reading sequence that can be programmatically determined. As an example, inputs and labels are contained within the same division element and listed in a meaningful sequence. In addition to that, activity groups, activity subgroups, activities and milestones are indented and displayed in a meaningful and correct sequence. The plan gantt, folders, subfolders and projects are displayed in a meaningful and correct sequence. The Leankor Nav and My work categorizes display cards and tasks in a meaningful and correct sequence.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	<p>Supports</p>	<p>All instructions for operating within Leankor content are provided in textual format. Instructions and operating content do not rely on shape, size, or visual location, nor upon sound. In addition, there are instructions for operation which appear on</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		hover over icons "Drag to Add Sticker to card or board", "Add card to board", "Filter Card", "Quick Action" etc.
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	<ol style="list-style-type: none"> 1) Leankor does not use color alone to distinguish the importance of a visual element. 2) Textual representation is always used as the primary mechanism for conveying information. 3) Menus and tabs use highlighting to indicate the current location. 4) The WAI-ARIA role and selected state also communicate the proper information.
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Leankor pages do not include audio or video content by default.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Does Not Support	Leankor supports standard keyboard navigation and input functions (pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Does Not Support	Leankor core features support standard keyboard navigation and ensure that keyboard users cannot be trapped in a subset of content. The keyboard focus is not locked or trapped at any page element.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	Supports	Leankor inherits this feature from the Salesforce setup. It includes a session time alert and provides an option to select an additional time for continuing the login session. Other than this capability, there are

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		no other features or functionalities that require any time limits.
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Leankor does not include moving, blinking, scrolling, or auto-updating information.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Leankor core interface does not contain any type of flashes or flashing objects.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Leankor screens contain properly marked WAI-ARIA landmarks to help users navigate rapidly to the desired content. There is no skip bypass navigation provided.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Leankor contains meaningful and relevant page titles that indicate the topic or purpose of each screen.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p>	Does Not Support	Leankor controls are navigated sequentially by tabbing through the various inputs and labels. The user controls receive keyboard focus in the same tab order in which they are

Criteria	Conformance Level	Remarks and Explanations
<p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>presented visually. Leankor uses semantically correct markup, ensuring that the markup matches the visual presentation of content on the page.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>Link elements within Leankor provide a purpose both through the link text itself and the title attribute, even when read out of context.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Supports</p>	<p>The default language of the page is specified or set on the HTML tag for most of the pages in Leankor.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	There is no context change within Leankor when a component receives focus.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Changing the setting of core components and features in Leankor does not initiate any change of context.
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p>	Partially Supports	Users are visually notified when an input error is detected within Leankor data entry forms if a required field has not been completed. Proper error information is

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		provided for the visual users in the form of visual text on the field level input elements, to enable the users to identify which fields were omitted and must be completed.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	The electronic form controls, including input fields and buttons in Leankor core features, can be operated and accessed by using assistive technology. The form label elements within Leankor core features are properly associated and placed in line with the form fields.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	Supports	Leankor provides semantically correct markup for all interface elements. The HTML elements used within core features have complete start and end tags. All the HTML elements are properly nested, and markups used are programmatically generated to prevent parsing errors.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	The name, role, and value used in Leankor elements are available to assistive technologies via HTML or WAI-ARIA to describe the identity, operation, and state.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	Not Applicable	Leankor does not include any live audio and video content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>Leankor does not contain any audio description (prerecorded).</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Leankor provides sufficient color contrast between foreground and background text colors to enhance clarity, making it more legible for individuals with moderately low vision in user interface and controls.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Leankor core user interface can be resized with the browser zoom feature.
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Leankor does not contain images in lieu of text. All text content within is included as pure text.
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	Supports	Leankor interactions are straightforward. It contains a landing component and contextual top navigation, from which the user can launch or navigate to different sections or components, as desired.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>Leankor contains descriptive headings and labels text to inform assistive technology users of their location and current activity.</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Partially Supports</p>	<p>The focus indicator within Leankor is always visible and contrasts well with the surrounding content and background.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>The human language information in Leankor uses HTML 5 language markup for the elements that are accessed directly by commonly available assistive technology. However, there is no mechanism to specify different languages for subsets of a page.</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	<p>Leankor provides consistent and repeatable navigation mechanisms across all components to help users with assistive technologies.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Components and user interface controls are identified consistently for the same functionality across all Leankor components.
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Whenever an error is automatically detected within Leankor SFA data entry forms, the error suggestions for corrections are identified and provided visually to the user on the input form.
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p>	Supports	Data entered by users within Leankor functionalities are checked using validation methods to help users confirm and correct data submissions. Leankor does not contain

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		forms that cause legal commitments or financial transactions.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>Leankor is a visual project management tool which inherently requires some level of vision to utilize. Leankor uses standard HTML and WAIARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	<p>Leankor supports standard browser magnification and contrast adjustments.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.3 Without Perception of Color	Partially Supports	<p>Leankor does not use color as the only means of conveying information. Color is only used as a decorative or supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information.</p> <p>However, there is an exception. Refer to the WCAG 2.x section for details.</p>
302.4 Without Hearing	Not Applicable	Leankor does not include audio-only features that require a hearing to be used.
302.5 With Limited Hearing	Not Applicable	Leankor does not include audio-only features that require a hearing to be used.
302.6 Without Speech	Supports	<p>Leankor does not require speech to operate or retrieve information. Support services related to Leankor can be found on the Leankor.com website. Currently, telephone communication provision does not support TTY or relay services. Users can open support requests by submitting an email to support@leankor.com.</p>

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Partially Supports	<p>Leankor supports standard input mechanisms such as user-provided keyboards and pointing devices. The utilization of Leankor does not require fine motor skills controls or simultaneous actions. Leankor controls have large target areas that do not create problems for individuals who lack fine motor skills control or those who have limited reach and strength.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.8 With Limited Reach and Strength	Partially Supports	<p>Leankor does not use simultaneous actions in either form as a method of operation or information retrieval. The actions within Leankor can be executed either by a mouse click or simple keystrokes (e.g., tab, space, alpha keys, alt).</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	<p>Leankor does not function in a way that is prohibitive to users with cognitive or learning impairments. Leankor provides information on Leankor accessibility features in the documentation. End-Users can open support requests by submitting an email to support@leankor.com.</p>

Chapter 4: [Hardware](#)

Notes: Leankor is a web application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes: Leankor is a web application and is not subject to the requirements of this section.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Leankor provides electronic versions of all product support documentation related to Leankor. Users can request additional product support documentation by submitting an email to support@leankor.com.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Users can request additional product support documentation by submitting an email to support@leankor.com.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Leankor provides electronic versions of all product support documentation related to Leankor. Users can request additional product support documentation by submitting an email to support@leankor.com.
603.3 Accommodation of Communication Needs	Supports	Support services related to Leankor can be found at https://support.leankor.com . Currently, telephone communication provision does not support TTY or relay services. Users can open support requests by submitting an email to support@leankor.com.

Legal Disclaimer (Company)

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Please be aware that the ACR list is always changing and you are welcome to check back for updated information.

The information contained in this document represents the current view of Leankor on the issues discussed as of the date of publication. Leankor cannot guarantee the accuracy of any information presented after the date of publication. Leankor regularly updates its websites with new information about the accessibility of products as that information becomes available.

Customization of the Leankor product voids this conformance statement from Leankor. Customers may make independent conformance statements if they have conducted due diligence to meet all relevant requirements for their customization.

Please consult with Assistive Technology (AT) vendors for compatibility specifications of specific AT products.